

## **QUALITY POLICY (Clause 5.2)**

### **Quality Policy Statement**

Harbour View Maritime Training Institute (HVMTI) is committed to providing high-quality maritime education, training, certification support, and related services that meet applicable statutory, regulatory, national, international maritime, and ISO 9001:2015 requirements. In line with the institute's purpose, strategic direction, and scope of operations at the Mombasa and Mtwapa campuses, HVMTI is committed to:

- ❖ Satisfying the needs and expectations of learners, sponsors, regulators, industry partners, and other relevant interested parties
- ❖ Maintaining compliance with applicable requirements, including KMA, TVETA, and other relevant national, international, and professional obligations
- ❖ Delivering training through competent personnel, suitable infrastructure, and safe, supportive learning environments
- ❖ Ensuring effective planning, delivery, assessment, certification support, and administrative processes
- ❖ Promoting fairness, equity, and inclusion in all institutional activities, while maintaining zero tolerance for discrimination and ensuring equal opportunity in compliance with applicable legal and regulatory requirements, and fostering a culture of respect, impartiality, and ethical conduct.
- ❖ Continually improving the effectiveness of the Quality Management System (QMS) through performance monitoring, internal audits, management reviews, and corrective actions

This Quality Policy provides a framework for setting and reviewing quality objectives and is communicated, understood, and applied at all levels of the organization.

The policy is available to relevant interested parties and is reviewed periodically to ensure its continued suitability and alignment with the institute's strategic direction.

**Approved by:** Director, Harbour View Maritime Training Institute

**Sign:** 

**Date:** 01 January 2026

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